

Annual Report of the Director 2013





Letter from the Library System Director

Dear Friend of the Buffalo & Erie County Public Libraries,

I would like to take this opportunity to express my sincere appreciation for your continued support of the Buffalo & Erie County Public Library System and its 37 libraries.

Whether you consider yourself a regular or occasional library user, a traditional book reader or an eBook reader, someone who comes into libraries, visits us online or contacts us via telephone or electronically, we look forward to assisting you with your information needs. Our libraries provide access to a wide variety of resources, programs and services that enrich, enlighten and entertain.



The Buffalo & Erie County Public Library is deeply rooted and invested in Erie County's vast communities. With your input, we build each library's collection to meet your needs, and develop programs and services that reflect the uniqueness of your community.

In 2013, the Pew Research Center released information indicating that Americans strongly value the role of public libraries both for providing access to materials and resources, and for promoting literacy and improving the overall quality of life:

- 95% surveyed said public libraries are important because they promote literacy and a love of reading;
- 94% surveyed said having a public library improves the quality of life in a community;
- 81% surveyed said public libraries provide many services people would have a hard time finding elsewhere.

Here in Erie County, a November 2013 "Use and Perception" survey, conducted by Siena College Research Institute for the Library Foundation of Buffalo & Erie County, found that our local community also strongly values its public libraries:

- 88% of Erie County residents have a favorable opinion of Buffalo & Erie County Public Libraries;
- 73% of Erie County voters surveyed have a Library card.

Mission

Connecting our diverse community with library resources that enrich, enlighten and entertain.

I am proud to share the following statistics and successes from 2013:

- Library visits: 3.59+ million;
- Active Library Card holders: 290,251;
- Holdings: 2.6+ million;
- Items borrowed: 7,882,989;
- Public computer sessions: 874,815;
- Summer Reading: Nearly 17,000 local young people participated in the Library System's free Summer Reading initiatives, reading 10,500 books and totaling nearly 900,000 minutes of reading;
- Value: For every \$1 the Library received in funding from Erie County property taxpayers, a minimum of \$6.29 went back into services;
- The Library System's public website www.BuffaloLib.org underwent a complete revitalization and was moved to a new platform offering easier updates and better searching capabilities;
- Social networking has become a part of our daily lives. Libraries throughout the System are using social networking to connect with Erie County residents and beyond. The downtown Central Library and (System headquarters), maintained an active presence with 4,706 Facebook fans, 4,935 Twitter followers, 775 Pinterest followers, and over 69,270 Flickr views. The Library also expanded the use of its YouTube Channel, providing training videos and fun facts about the Library. Over 490 views occurred in 2013;



echo Art Fair - Fall 2013



- Thirty-one libraries are fully functioning with RFID self-checkout technologies. Funding for this large project was provided through Erie County Fiscal Stability Authority (ECFSA) efficiency grants;
- All 37 Buffalo & Erie County Public Libraries offer free Wi-Fi which allows residents 24/7 - 365 access to high-speed Internet;

- Collaborations continued with our in-house (Central Library based) partners to fight illiteracy and spread the word about the importance of reading. In-house partners are: Literacy New York Buffalo-Niagara, Young Audiences of Western New York and Project Flight;

*“I am glad
that books are
in the world”*

*~ Ashleigh M. of West Seneca,
a winner in the contest
“What my Library
Means to Me...”*

- Local partner collaborations continued and expanded. Partners include: Read to Succeed, SCORE, Small Business Association, Greater Buffalo Niagara Partnership, Buffalo State College, Erie County, Just Buffalo Literary Center, Buffalo Public Schools, Buffalo Museum of Science, Explore & More Children’s Museum, The Buffalo News, John R. Oishei Foundation, M&T Bank, City of Buffalo, Entercom Buffalo, Shea’s Performing Arts Center, Theatre of Youth, First Niagara Bank, Bistro Bookers, WGRZ-TV 2, Buffalo’s Canalside, among many others;

- We secured new employment training partners and increased programming efforts to reach adults seeking employment, using resources provided through a NYS Workforce Development grant;
- The Library System was awarded a New York State-funded multi-year invitational grant entitled The Family Literacy Library Services Program, with the theme “Summer Reading at New York Libraries through Public Library Systems;”
- Twenty-eight of our 37 libraries received NYS Senate “Bullet Aid” totaling \$128,000;
- We continued to administer the 2012-2014 multi-year IMLS “Digitized Commons” grant, partnering with the University of Buffalo Center for Urban Studies, Cleveland State University’s Center for Public History & Digital Humanities, and Randforce Associates, LLC (total award \$319,809);
- The Library received a Western New York Library Resources Council 2013 Regional Bibliographic Database Grant (RBDB) award to continue the digitization of Buffalo City Directories (total award \$17,024);



*“I want to hug the
library today and
every day because
libraries mean so much
to me and my life.”*

*~ Ali B. of South Buffalo,
a Hug Your Library
participant*

- The Library remained committed to participation in the E-rate (Universal Service) Program which supports the Library’s fiber optic-wide area network and other telecommunications services. This will yield over \$300,000 (59.2%) in estimated savings in the current funding cycle. Since 1998, savings to the Library, including commitments in the current funding cycle, have totaled \$3.6 million.

*“The Library
is a House of
Knowledge”*

*~ Gregory P. from Kenmore,
a winner in the contest
“What My Library
Means to Me...”*



**hug your
library
today,**
so it's here tomorrow.



Our libraries, your libraries are busy! Not a day goes by that you don't see people using the Library as a gathering space. Over 9,500 free community programs, literacy initiatives and training classes were presented by the Library in 2013. We are most proud that many programs and events are in partnership with community organizations and businesses. The following are but a few highlights:

34th Annual Tribute to Martin Luther King, Jr.
Book Art Inspired by Science Books – Rare Book Room exhibit and display
The Wizardry of Baum - Rare Book Room exhibit and display
Winter Reading - 3 month initiative for children, classrooms, teens and adults
Black History Month lectures
Storytelling & Toddler Time
Women's History Month Kickoff & programs
Library Awareness Week
Tax Forms - resources and contact information
“Hug your Library Day”
Dig into Summer Reading
Read Down Your Fines for children
Adult Online Reading Challenge
15th Annual “Battle of the Books”
Library Card Sign-up Month
“Books Homegrown” Local Author Series
“Bullying Stops Here” month long campaign
Banned Book Week
Comic Fest
Job Fairs - career and business training
Library Tours
“The Haunted Library” video
“Mark Twain in Buffalo” video
Computer Training videos
Hispanic Heritage Month Kickoff & programs
Genealogy training and lectures
“Imagine Buffalo Series” weekly lectures
Read for the Record
Community Blood Drives with UNYTS
Grant Writing @ Your Library seminars
Veterans Day Remembrance Ceremony
Thursday evening “Movie Matinee” Series
Project Flight's “Books for Kids” campaign
Disability Awareness Month programs
Year-round computer training
Flu Shot clinics
Monthly Chess Open Houses – training and tournaments
Buffalo Public Schools Annual Student Art Show
Buffalo News High School and Middle School Editorial Contest Winners Display
National AIDS Memorial Quilt Display
Monthly performances by Young Audiences of WNY artists

Vision

The Vision of the Buffalo & Erie County Public Library is... to be deeply rooted in the community: promoting partnerships; fostering the development of a literate and informed citizenry through free and equal access to cultural, intellectual, recreational and informational resources; planning for the future; and making the most effective use of taxpayer funding.

Best Sellers Fundraiser
“Live from the Library” spring fundraiser
Bucks for Books fundraising campaign
echo Art Fair partnership
BPOvations music appreciation lecture Series

Thank you to the 1000+ people who came out in support of libraries for the “Hug Your Library” events in the summer. Together we spread the word that Libraries are worthwhile and provide value to the community. Your advocacy helps us to show others how essential libraries are. We believe libraries are about you and the community - individuals, families, neighborhoods, clubs, organizations, schools, colleges, businesses, community leaders, elected officials, etc.

Libraries are a place where everyone and anyone can come to discover, learn, explore and expand their horizons through the written, spoken and visual word. And libraries bring together people for learning and training, and to discuss and debate community issues and concerns, etc. No matter what is happening, anyone can get the information, services and the assistance they need from the public library.

The Buffalo & Erie County Public Library System and each of its 37 libraries have a proud tradition of serving all who enter – whether it be physically entering a building or visiting via telephone or virtually through the Internet. Each and every day we are grateful to serve you. Doing so would not be possible without our supporters, our skilled and dedicated staff, our 23 volunteer Boards of Trustees, our partners and through collaborations. We are thankful and appreciate the financial support provided by the taxpayers of Erie County, the generosity of our donors, and our elected officials. We

are thankful for you. It is only with the dedication of all who help us that we can bring Erie County residents the library they rely on – and truly deserve.

Thank you all,



Mary Jean Jakubowski
Buffalo & Erie County Public Library Director



“My expectations of this class were exceeded.”

~ Training Lab attendee



[Book] Art Inspired by Science [Books]

“I learned how to use a computer through library classes. Now I come to the library regularly to use your computers.”

~ Training Lab attendee



“We are giving this donation because we wholeheartedly support the Library’s Bucks for Book campaign.”

~ Mr. & Mrs. T. of Amherst



Clarence Public Library



Clearfield Branch Library



Newstead Public Library



Crane Branch Library



Downtown Central Library

2013 statistics:

Items Borrowed.....7,882,989

Library Visits.....3,591,514

Computer Sessions.....874,817

Wi-Fi Sessions.....163,860

Open Hours.....1,609.5
(per week in fall 2013 vs.
1,656.5 in fall 2010)

eBooks Downloaded.....327,613

Music Downloaded.....57,168

Audio Books Downloaded...78,453

Videos Downloaded.....1,897

Website Visits.....5,938,683

Social Media

Fans/Views.....(cumulative) 97,951



New Titles Added30,875

Total materials
added to collection.....232,433

Fundraising
Revenue.....\$260,486

Technology Class
Attendees.....4,952



Buffalo & Erie County Public
LIBRARY

Core Values

These Core values represent our organization's highest priorities, deeply held beliefs, and fundamental driving forces. They define what our organization believes and how it resonates both internally and externally.



Respect

practice courtesy and civility in our actions and attitudes;
value, support and respect all customers and staff



Integrity

consistently adhere to honesty, sound principles and
strong interpersonal values



Helpfulness

provide resources and services with a kindly disposition
to meet and exceed user need and maximize user
experience



Teamwork

combine efforts, celebrate unique talents, and work
cooperatively towards the Library's goals with trust
and enthusiasm



Dependability

provide reliable, responsible and trustworthy services



Excellence

strive for superior performance

**BUFFALO AND ERIE COUNTY PUBLIC LIBRARY
DIRECTOR'S ANNUAL CONSOLIDATED FINANCIAL REPORT
For the Fiscal Year Ending December 31, 2013**

REVENUES	TOTAL
Library Property Tax	\$22,172,457
New York State Library Aid	1,996,576
Annual New York State Grants	630,805
Non-Recurring Grants and Member Aid	826,556
Municipal Support	149,766
Contributions/Fundraising	528,615
Library Charges - Fines	952,953
Other Revenues	1,631,374
	\$28,889,102
EXPENDITURES	
Salaries & Wages	\$13,065,634
Fringe Benefits	6,504,599
Library Materials	3,161,322
Utilities	1,106,955
Service/Maintenance Contracts	1,032,689
Use of Committed Funds for Construction Grant Match	663,609
Other Costs	3,088,561
	\$28,623,369
<u>YEAR END SURPLUS/(DEFICIT) - difference between Revenues and Expenditures</u>	\$265,733

Notes: Includes operating and grant revenue & expense for entire Buffalo & Erie County Public Library System including all suburban contracting libraries
Does not include revenue & expenses for Capital Construction projects.
Previously printed version of report was missing 2013 Debt Services revenue in Other Revenue

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY SYSTEM
DIRECTOR'S ANNUAL CONSOLIDATED FINANCIAL REPORT
For the Fiscal Years 2009 - 2013

<u>REVENUE</u>	2009	2010	2011	2012	2013
Library Property Tax	\$22,171,833	\$22,171,833	\$18,171,833	\$19,872,457	\$22,172,457
Erie County Interfund Subsidy	0	3,000,000	0	2,000,000	0
Annual New York State Library Aid	2,041,992	1,967,142	1,861,292	1,903,221	1,996,576
Annual New York State Grants	630,474	604,815	571,139	584,761	630,805
Non-Recurring Grants and Member Aid	656,077	424,794	347,636	925,681	826,556
Municipal Support	182,122	147,342	146,468	205,879	149,766
Contributions/Fundraising	518,587	422,940	854,017	569,687	528,615
Library Charges - Fines	1,125,314	1,086,164	858,420	842,308	952,953
Other Revenues	1,770,518	1,929,215	1,968,090	1,920,337	1,631,374
	\$29,096,917	\$31,754,244	\$24,778,895	\$28,824,331	\$28,889,102
<u>EXPENSE</u>					
Salaries & Wages	\$14,747,859	\$14,539,714	\$12,881,347	\$12,805,006	\$13,065,634
Fringe Benefits	4,902,562	5,611,819	5,578,180	6,214,930	6,504,599
Library Materials	3,513,862	3,664,011	3,653,093	3,027,099	3,161,322
Utilities	1,112,794	1,198,030	1,142,830	1,012,488	1,106,955
Service/Maintenance Contracts	763,402	980,587	1,440,921	1,162,130	1,032,689
Use of Committed Funds for Construction Grant Mat	0	0	0	0	663,609
Other Costs	3,410,392	3,035,006	3,014,771	3,192,446	3,088,561
	\$28,450,870	\$29,029,167	\$27,711,143	\$27,414,098	\$28,623,369
YEAR END SURPLUS/(DEFICIT) - difference between Rev	\$646,046	\$2,725,077	(\$2,932,249)	\$1,410,233	\$265,733

Notes: Includes operating and grant revenue & expense for entire Buffalo & Erie County Public Library System including all suburban contracting libraries
Does not include revenue & expenses for Capital Construction projects.
Previously printed version of report was missing 2013 Debt Services revenue in Other Revenue



Alden Ewell
Free Library



Audubon Public Library

Items
Borrowed
7,882,989



Boston Free Library



Angola Public Library

Buffalo & Erie County Public Library Donors - 2013

\$10,000 +

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Jack Connors,
President & Publisher
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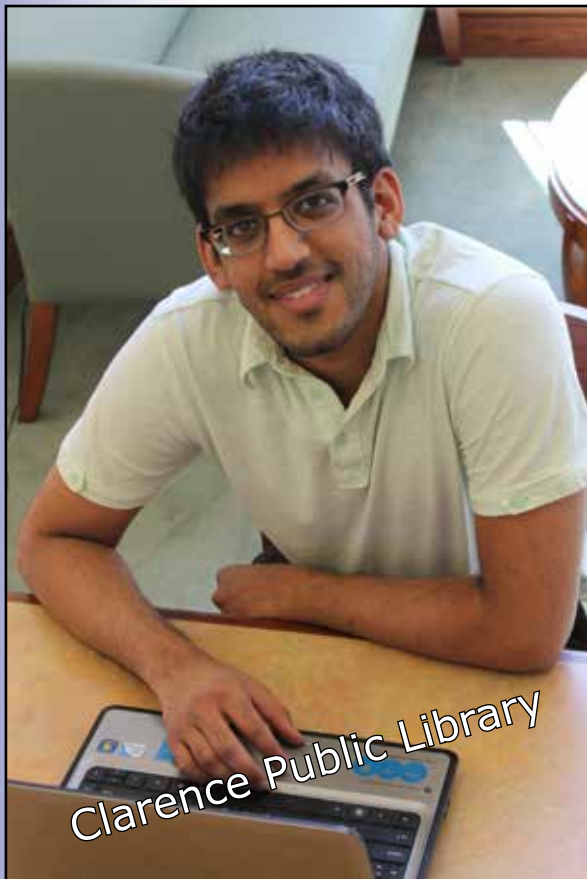
Every effort has been made to ensure the accuracy of this report for gifts made to the Buffalo & Erie County Public Library between January 1, 2013 and December 31, 2013. We sincerely apologize for any inaccuracies. Please contact the Development & Communications office at 716-858-7182 or testaj@buffalolib.org with questions or comments. Thank you.



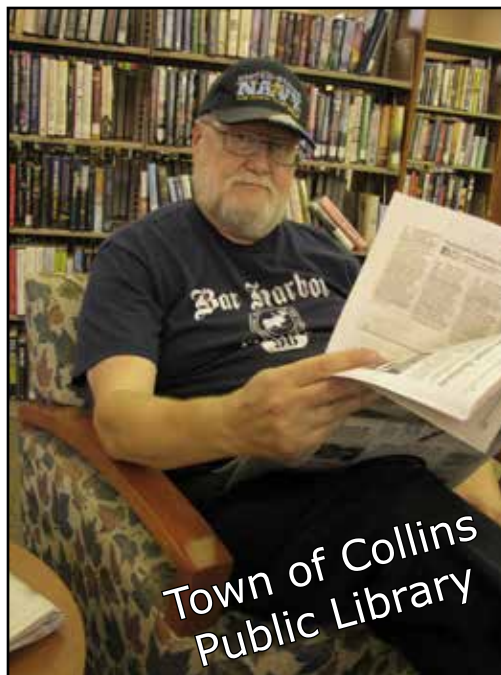
Downtown Central Library



Clearfield Branch



Clarence Public Library

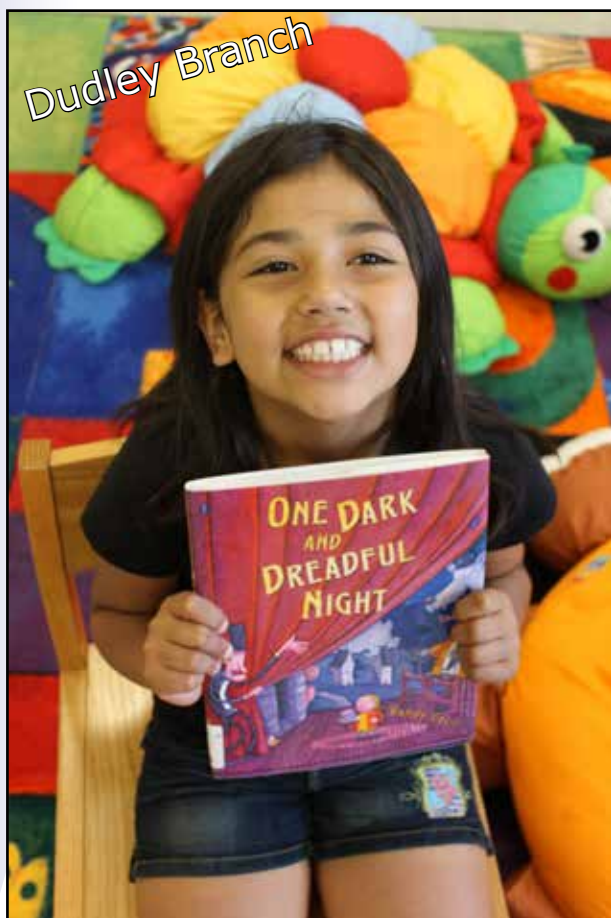


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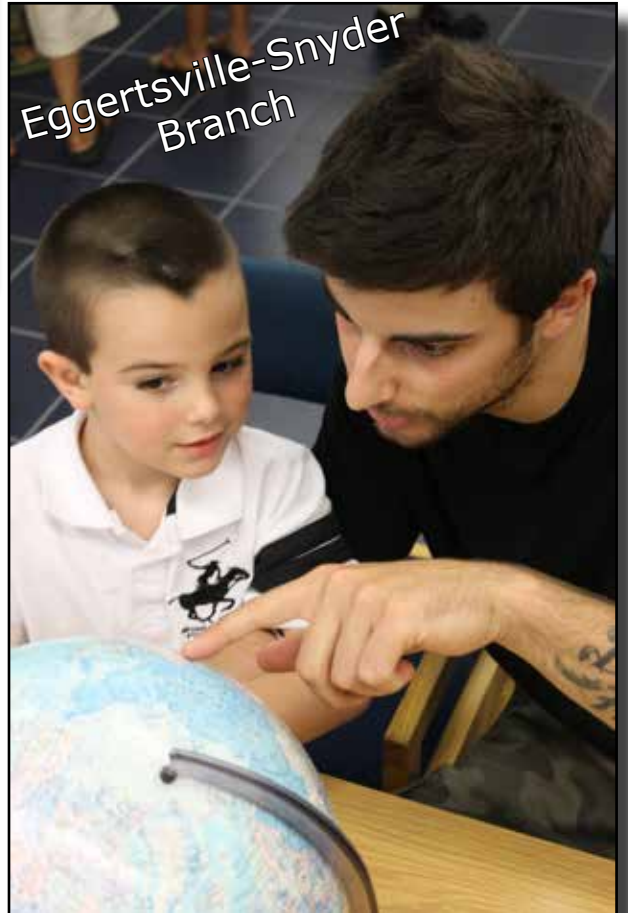
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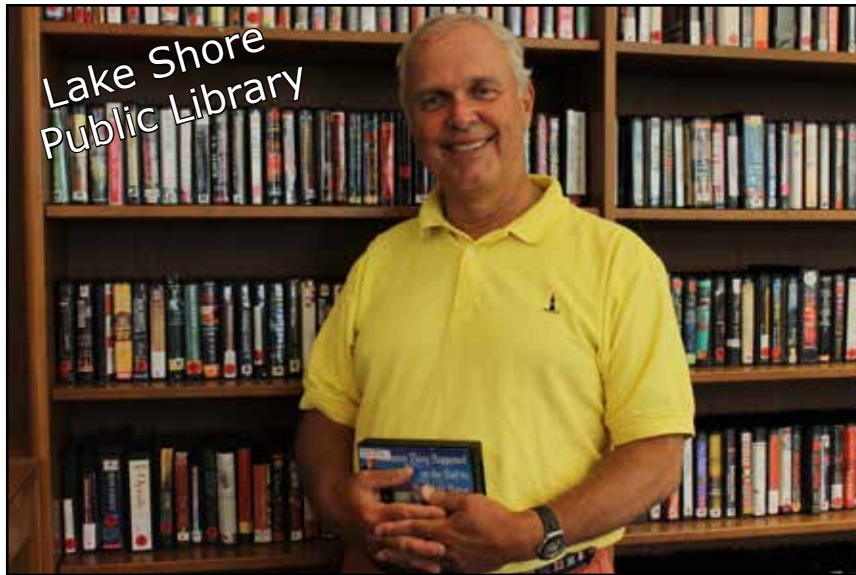
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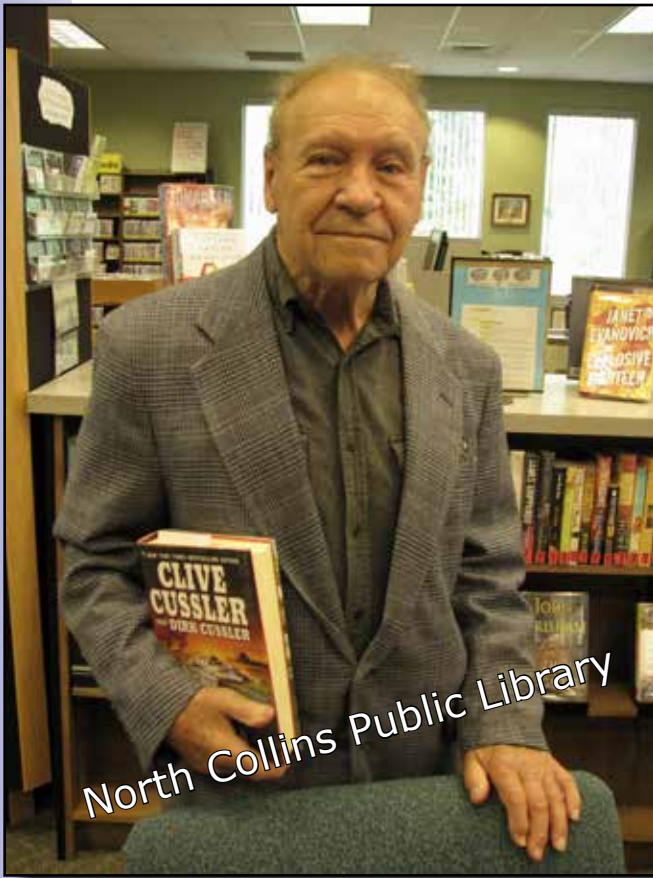
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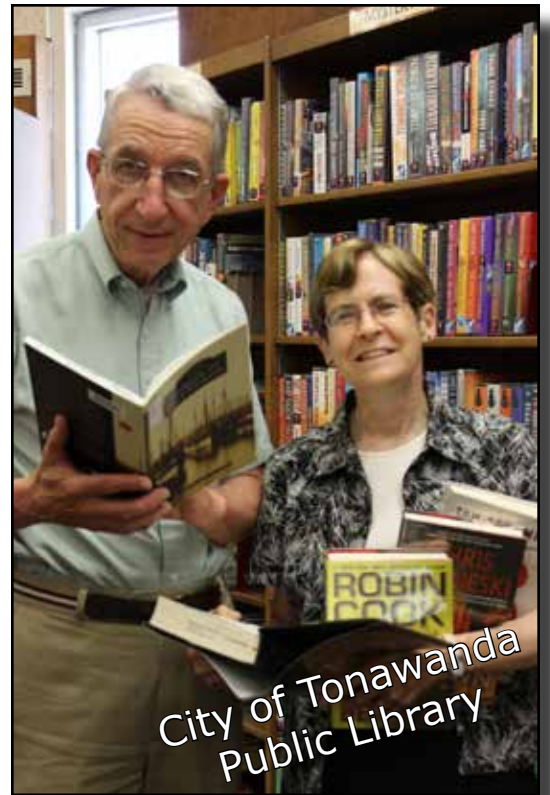


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